

42.1501 General.

(a) *Past performance* information (including the ratings and supporting narratives) is relevant information, for future source selection purposes, regarding a contractor's actions under previously awarded contracts or orders. It includes, for example, the contractor's record of-

- (1) Conforming to requirements and to standards of good workmanship;
- (2) Forecasting and controlling costs;
- (3) Adherence to schedules, including the administrative aspects of performance;
- (4) Reasonable and cooperative behavior and commitment to customer satisfaction;
- (5) Complying with the requirements of the small business subcontracting plan (see [19.705-7\(b\)](#)), including favorable consideration of a mentor with an SBA-approved mentor-protégé agreement (see [13 CFR 125.9](#)) that subcontracts to its protégé, and that protégé is a covered territory business or that protégé's principal office is located in the Commonwealth of Puerto Rico (see [15 U.S.C. 657r\(a\)](#));
- (6) Reporting into databases (see subpart [4.14](#), and reporting requirements in the *solicitation* provisions and clauses referenced in [9.104-7](#));
- (7) Integrity and business ethics; and
- (8) Business-like concern for the interest of the customer.

(b) Agencies *shall* monitor their compliance with the *past performance* evaluation requirements (see [42.1502](#)), and use the Contractor Performance Assessment Reporting System (CPARS) metric tools to measure the quality and timely reporting of *past performance* information. CPARS is the official source for *past performance* information.

Parent topic: [Subpart 42.15 - Contractor Performance Information](#)