13-3. PMR Reviews

a. When conducting a PMR, the reviewer will perform the following tasks:

1) Utilize the GPC PMR Toolkit located in PCF.

2) Identify patterns of noncompliance, determine the magnitude of the deficiencies, and seek the root causes of problem areas.

3) Pursue systemic issues.

- 4) Teach systems, processes, and procedures, and spread innovative ideas.
- 5) Identify responsibilities for corrective action.
- 6) Train those inspected and, as appropriate, those conducting the reviews.
- 7) Brief leadership on results.
- 8) Make recommendations when appropriate.
- 9) Verify the implementation of those recommendations.

Parent topic: CHAPTER 13 - MANAGEMENT REVIEWS